

Admission Policy

SC2 Waterpark

Denbighshire Leisure has in place a policy regarding the admission of customers to the swimming pool, so that everyone can use our facilities in a safe enjoyable environment.

Children aged under 3 years:

1 Adult to 1 Child with or without approved flotation aids

Or

1 Adult to 2 Children both with approved flotation aids

Children aged 3-7 years:

1 Adult to 2 Children** With or without approved flotation aids

Child aged under 3 with child aged 3-7 years:

1 Adult: 2 Children with or without approved flotation aids, it is advisable

however, that the under 3 is in approved flotation aids.

“Approved floatation aids” are those such as arm bands, a floatation vest or a strap-in seat, that meet BSEN 13138 standard.

**Except when children are participating in supervised Centre organised sessions/ activities.

- Supervising adults of Under 8s must be at least 16 years of age and must accompany the children at all times both in the water and the changing rooms
- Normal swimwear must be worn at all times i.e. no jeans, t-shirts or below the knee shorts to be worn. Masks, flippers and snorkels are not allowed into the pool during public sessions.
- Children over 8 should change in their designated male / female changing area as appropriate.

- In the interests of hygiene and to improve water quality, we request that all customers shower prior to entering the pool.
- In the interests of safety, we cannot allow anyone into the pool if we believe they are under the influence of alcohol or drugs.
- The taking of still or moving images is prohibited without the prior permission from the Centre Management.
- The facilities must not be used for coaching / instructing (whether paid or unpaid) without prior approval from the Centre Management.
- All swimmers who wear nappies or protective underwear should wear Swim Nappies underneath their swim suit or a special purpose swimming costume. Swim Nappies for babies and infants can be purchased at reception
- We require prior notice of any group or organisation bringing more than fifteen swimmers at any one time.
- Please inform the lifeguard if you have any illness or disability that may affect your ability to swim during your visit.
- The Centre management reserves the right to refuse admission, or expel persons if their condition or conduct may cause a risk to the safety and enjoyment of others.